



April 11, 2020

The Honorable Nancy Pelosi  
Speaker  
U.S. House of Representatives  
H-232, U.S. Capitol  
Washington, D.C. 20515

The Honorable Kevin McCarthy  
Minority Leader  
U.S. House of Representatives  
H-204, U.S. Capitol  
Washington, D.C. 20515

The Honorable Mitch McConnell  
Majority Leader  
U.S. Senate  
S-230, U.S. Capitol  
Washington, D.C. 20510

The Honorable Charles E. Schumer  
Minority Leader  
U.S. Senate  
S-221, U.S. Capitol  
Washington, D.C. 20510

Dear Speaker Pelosi, Leader McConnell, Leader Schumer, and Leader McCarthy:

On behalf of the United Postmasters and Managers of America (UPMA), representing more than 24,000 active and retired postmasters and senior managers for the United States Postal Service (USPS), let me begin by thanking you for your leadership in the face of the fast-moving and challenging crisis facing our country. Today's crisis is impacting the USPS in ways not foreseen even a month ago.

UPMA members supervise the delivery of more than 500 million pieces of mail every day to 159 million households and businesses of all sizes in the United States. The Postal Service and its employees are essential to the functioning of our country and have remained open for business every day while other businesses and government agencies are closed or working remotely. Further, USPS remains the most trusted agency of the government by the American people.

The COVID-19 crisis has created an urgent threat to Postal Service operations that requires Congress' attention.

Over the last couple of days, I have had the opportunity to speak with our members from around the country. I have also spoken with leaders from the postal community, with our customers, and with leaders in Congress on both sides of the aisle. Postal reform has been UPMA's top priority for the past 13 years – but the circumstances today are far more urgent and threaten not only the livelihood of all postal employees, retirees, customers, but the core functioning of the US economy, where the Postal Service plays a crucial role.

**We urge Congress to act immediately in the interests of the Postal Service's 620,000 employees.**

The USPS is the only entity—public or private—that visits every American home and business on a daily basis. Over the past 14 years, the agency has survived its unique quasi-public model, despite Congressional and regulatory limits on its operational choices and rate-setting practices that dramatically affected the operations and finances of the USPS. Not acting on the requests of USPS leadership, management groups and workers in



this time of need would disrupt the lives of hundreds of millions of Americans who depend on the biggest and most effective postal service in the world.

Personally, I have more than 39 years with the USPS. You can imagine how much I love the organization that I work for, and I will continue to work in my role as UPMA president to protect the welfare of our members and retirees who depend on the USPS. UPMA urges the House of Representatives and Senate to grant the Postal Service the emergency relief it needs to survive through this COVID-19 pandemic.

If you or your staff have any questions, please don't hesitate to reach out to me in our national office at (703) 683-9027.

Best wishes,

Daniel Heins  
National President  
United Postmasters and Managers of America